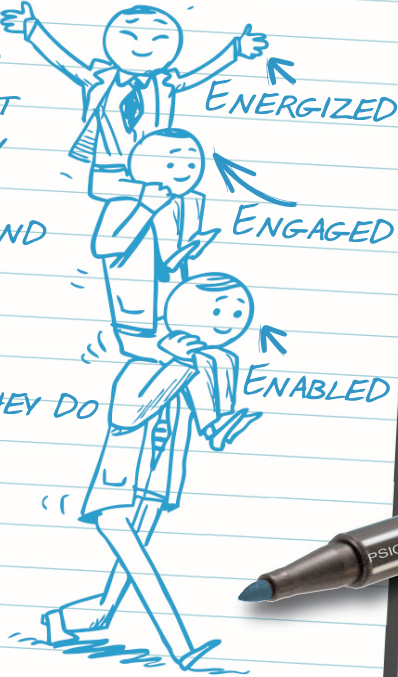


TRAINING AND DEVELOPMENT
PROFESSIONALS NEED TO SPEND
10X THE AMOUNT
OF TIME, ENERGY
AND RESOURCES
FOLLOWING-UP AND
REINFORCING
LEARNING AND
ENGAGEMENT
PRINCIPLES AS THEY DO
DESIGNING AND
DELIVERING THEM.



CSI
international
QUICK NOTE